BBC Notification: Changes to BBC Streaming Services

Customer Support - 2025-02-04 - General Internet Radio Questions

TOPIC HEADLINE

Planned changes to BBC Internet Streaming and how it will affect me.

What are the changes and when will it happen?

The BBC will close their Internet Streaming IP services, known as Shoutcast, from mid-2023, the final date is not known yet. This will mean that radios that rely on this technology will no longer be able to receive BBC radio stations via Internet radio.

How will this affect me?

The change will affect how you access BBC programmes when in Internet Radio mode or when using your Pure Connect app. Currently, you can search your BBC stations and you may also have these saved presets. These options will no longer be available.

Please note that all Pure Internet Radios will still be able to receive BBC stations over DAB/DAB+ and FM in the UK.

How will I know when the change happens?

Internet radios that are affected will start to hear a message, known as a 'barker' message, every few hours broadcast from the BBC informing you that they will be switching off their Internet Streaming service and advising you to contact your manufacturer.

What Pure products are affected?

A software supporting the new broadcasting standards has been created for the Pure **Evoke C-F6** and the Pure **Evoke F-3**. This is available as an OTA (over the air) update. You will be prompted to confirm the update to install. Alternatively, there is also the option to start a manual update via the unit's menu. Please follow the steps below.

Select Main menu

Navigate to System settings

Choose Software Update

Select Check now and follow the instructions prompted.

The following Internet Radios and Jongo multi-room speakers (when using the Pure Connect app) will be affected by the BBC Internet Streaming switch-off.

Avanti Flow
Contour
Evoke F4
Evoke Flow

Sensia /200D

Siesta Flow
Sirocco 550
Oasis Flow
One Flow

Jongo speakers when using Pure Connect app

For those in the UK, you will still be able to access your BBC stations over DAB/DAB+ and FM. If your Internet Radio has Bluetooth, you will also be able to stream all your BBC stations via the BBC Sounds app. If it does not, you can connect via your phone by using the AUX input to stream the BBC Sounds app.

For those outside the UK, you can listen to your BBC stations by downloading the BBC Sounds app to your phone. If your Internet Radio has Bluetooth, you will also be able to stream all your BBC stations via the app. If it does not, you can connect via your phone by using the AUX input to stream the BBC Sounds app.

Where can I find out more?
The BBC have published a more detailed explanation, which you can read here.
Why am I hearing a message advising the stream I am listening to will stop working mid-2023? | BBC Sounds

- Tags
- Avanti Flow
- BBC
- Contour
- Evoke C-F6
- Evoke F3
- Evoke F4
- Evoke Flow
- Oasis Flow
- One Flow
- Pure Connect App
- Scirocco 550
- Sensia 200D Connect
- Shoutcast
- Siesta Flow