Tracking my order

David Lackner - 2025-11-21 - Shipment

The tracking number/tracking ID will be provided to you via email and in your order history (only for orders with registered account) by our shipping providers once the order has been shipped. (also check spam)

If you have already received the tracking ID, it can be entered and tracked using the link below.

Tracking UPS: Track here
Tracking GLS: Track here

You will also receive the invoice by email (from ATS trade&service), after the order has been shipped. You can find more information about the invoice here: Invoice information

We do our best to send your order as soon as possible. Sometimes this may take a little longer, so please do not open a ticket immediately after placing your order.

If you have not received an email with the tracking ID or invoice after several working days, please create a ticket to get more information. Open ticket here