



[FAQs](#) > [Help by Connection Type \(BT, Internet,...\)](#) > [Internet Radios](#) > [Using Pure Connect](#) > [You have forgotten your Pure Connect password or would like to change your password?](#)

## **You have forgotten your Pure Connect password or would like to change your password?**

Laura - 2021-10-19 - [Using Pure Connect](#)

### **Forgotten your password:**

Contact us at <https://support.pure.com/en/new-ticket>. We will be happy to reset your password for any existing Pure Connect accounts.