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## Delayed Delivery to the UK

2022-11-24 - David Lackner - Delivery to UK

Dear valued customer!

Deliveries to the UK will require a minimum of 1 week, with some shipments taking up to 16 days. Here at Pure, while this is not as fast as we would prefer, we are constantly working to improve delivery times. We ship product twice a week (currently Tuesday and Friday) from our warehouse in central Europe, which takes up to 5 working days from when we dispatch your Pure product to final customs clearance.

In the meantime, while we work closely with customs and UPS to improve delivery times, we appreciate your patience and hope you enjoy your Pure product. If you would like to know more or if you have any questions, please reach out to us by raising a support ticket [here](#). We are here and happy to help.

With best regards and stay healthy!

Your Pure Team