How to perform an update on your Pure Moment?

Customer Support - 2025-08-25 - Moment

You would like to update your Pure Moment to the latest software version?

Note: The software update will delete all alarms and settings. So, if you have a lot of them saved, enter them in the **alarm sheet** so you can set everything up again.

Pure Moment Software Update Instructions

1. Connect your Moment to a computer via micro-USB data cable.

2. Apply power to the unit by connecting the provided power supply to a mains outlet.

3. The Moment will display "**USB Flash**" and appear as a **USB drive** on your PC.

4. Copy the firmware file (**PURE_Moment_AC6951E_20250703_release_v37_update.ufw**) onto the USB drive.

5. Please make sure **not to move or delete** any files from the drive.

6. Then safely remove the USB hardware from the PC.

7. Start the SW update in the "**System settings**" of the Moment.

We recommend performing a **factory reset** after a successful update.

After having updated your Pure Moment, please **share your experience** with us.