How do I restore the speaker to the factory?

Laura - 2021-10-19 - Troubleshooting

To factory reset your DiscovR speaker, press and hold the Bluetooth button at the rear for 10-15 seconds until you hear the voice prompt.

Carrying out a factory reset will sign you out of your Amazon account and delete all stored settings including:

- Speaker name
- Bluetooth memory (all paired devices)
- Wi-Fi settings
- All features which require Alexa, such as Quick Corners

Note: Although the factory reset procedure will sign you out of your Amazon account, you will need to deregister your speaker from within the Amazon Alexa app if you no longer want to use the voice related features or intend to give the speaker to another user.

For more information on factory restoring the speaker, please refer to the Full User Guide.