How can I give feedback?

INSIDE / AQIPA - 2025-09-25 - How to use the helpcenter

You would like to leave us your feedback?

First of all, this is fantastic news. We really appreciate you taking the time to tell us your experience with Pure - no matter if good or bad.

We see every feedback as an opportunity to learn and improve.

If you really liked our product of course the most valuable feedback is if you leave it on our product pages or if you leave a review on Amazon.

1. leave a review on our product page by clicking on the “Write a review” button.



1. you can equally leave a review on one of our products listed on Amazon.



1. If you have a problem with your product or want to discuss any difficulties you might have encounter, please don´t hesitate to contact us directly, either by creating an online ticket or by contacting us via phone

1. If you would like to participate in our product development process and provide feedback to products in development , we have created a separate research group that we regularly involve in these processes. You can sign up to our research team here.