PURE

How to add new sounds to your Moment / Moment Charge

Customer Support - 2026-03-24 - Moment Charge

Adding New Sounds to Your Pure Moment / Moment Charge

Here is a step-by-step guide on how to add custom MP3 files to your radio.

1. **Connect to a PC**

Connect the device to a Windows or Mac computer using the USB cable.

(Mini-USB for Moment, USB-C for Moment Charge)

1. **Access the Drive**

- For the Moment, the device will appear as a disk drive immediately.

- For the Moment Charge, you will need to long press the encoder (dial) to make the USB drive appear.

1. **Transfer Files**

Drag and drop your MP3 files onto the radio's disk drive.

- **Tip:** If you upload your own tracks, we suggest converting MP3s to Mono tracks for guaranteed high-quality playback.

1. **Rename Files**

Keep the filenames brief (e.g., Spooky.mp3) as the radio does not display full metadata, and long names may be truncated.

1. **Playback Test**

Once safely ejected and disconnected, test the new files using the radio's Sounds Button to ensure they play correctly and can be navigated.

Good to know:

- You might need to press the button several times to get to your newly uploaded files, as they appear after all preset sounds.

- For the newly added sounds to also become available as an alarm sound, your Moment / Moment Charge needs to be once factory reset (!Reset!).

Enjoy your personal sounds, on your Moment and Moment Charge