How to perform a software update on your Pure Moment Charge?

Customer Support - 2026-04-16 - Moment Charge

You would like to update your Pure Moment Charge to the latest software version?

Note: The software update will delete all alarms and settings. So, if you have a lot of them saved, enter them in the **alarm sheet** so you can easily set everything up again.

Pure Moment Software Update Instructions

1. Connect your Moment to a computer via USB-C data cable.
2. Apply power to the unit by connecting the provided power supply to a mains outlet.
3. While in standby, long-press the volume encoder to activate USB mode
4. The Moment Charge will display "**USB Flash**" and appear as a **USB drive** on your PC.
5. Copy the firmware file (**Moment_Charge_AC6951C_20260226_release_V21E_update.ufw**) onto the USB drive.
6. Please make sure **not to move or delete** any files from the drive.
7. Then safely remove the USB hardware from the PC and disconnect the USB-C cable.
8. Start the SW update in the "**System settings**" of the Moment Charge.

We recommend performing a factory reset after a successful update.

After having updated your Pure Moment, please share **your experience** with us.