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Change from Frontier to Airable Service [Evoke range, Classic Stereo, Elan range]

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Have you lost your favourites or have questions about your internet station on one of your Pure radio devices?

Internet functions remain free of charge!

Until now, Pure Internet radios have used the [Nuvola service from Frontier Smart](#) for Internet radio, podcasts and the favourites portal. However, this service will be discontinued by Nuvola/Frontier at the end of the year.

However, nothing will change for you:

Airable GmbH will take over these services for all affected Pure Internet radios from November onwards. The change will take place automatically and unnoticed in the background. You can continue to use your Pure Internet radio free of charge as usual for Internet radio, podcasts and favourites as long as they have been stored on the device*.

*Anyone who has set up and used a personalized favourites portal with Nuvola/Frontier must transfer this manually to Airable in a few simple steps.

(Instructions will soon follow)

[FAQs to the transition from Frontier Smart to airable](#)

[How to register, manage and import favourites](#)

Favourites stored in the 'old' Nuvola portal will have to be exported before they can be upload to the airable portal.

[The New Portal](#)

[Contact the airable support](#)

If you are still facing issues or are having questions about the internet radio service, pls. don't hesitate to [open a ticket here.](#)