

FAQs > Help by Connection Type (BT, Internet,...) > Docks und Airplay > My Contour 200i Air has too much bass

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Check that your Contour 200i Air is running the latest firmware to ensure you experience the best from your product!

A possible cause is that the EQ settings have been changed on your Apple device. Try turning off your EQ settings on your Apple device by selecting $\mathbf{Settings} > \mathbf{Music} > \mathbf{EQ}$ and selecting \mathbf{Off} .