DAB+ Upgrades

Sarah Spencer - 2026-11-04 - DAB+ Radio

An important update for owners of older Pure DAB radios

Unfortunately, the **DAB to DAB+ upgrade service for certain older Pure radios has now been permanently discontinued.**

We know that many customers have owned and enjoyed their Pure radios for many years, and we understand how disappointing it is when a radio that still works can no longer be upgraded to support a newer broadcasting standard.
The upgrade service relied on legacy technology that can no longer be operated to the security standards we require. Following the discovery of a serious security vulnerability affecting this legacy infrastructure, we took the service offline.

We have carefully investigated whether we could provide the upgrade in another way. Unfortunately, because of the design of the affected radios, **we cannot provide a replacement online service, downloadable update or hardware modification. The DAB to DAB+ upgrade service will therefore not return.**

We are very sorry to disappoint customers who are affected by this.

To help, we are offering eligible customers a **40% discount on selected Pure Radios** with free delivery (Pure Woodland, Pure Classic H4, Pure Elan Move) and a **25% discount on the rest** of the assortment, **together with free delivery**.

Please open a ticket at to see if you are eligible for a voucher, open a ticket at https://support.pure-audio.com/new-ticket

to:

- check whether your radio is affected;
- understand which functions your radio can still use;
- access the replacement offer; and
- find information on responsible recycling.

If your radio was **previously upgraded successfully to DAB+**, your reception is not affected and there is nothing you need to do or be concerned about.

Frequently asked questions (FAQ):

- **Which products are affected?**
  - The following Pure products are affected:
    - Chronos 2
    - Contour 100Di
    - Elan 2
    - Evoke 1S and 2S
    - Evoke Mio
    - Highway
    - Milano
    - One Classic
    - One Elite
    - One Mi
    - One Mini
    - Siesta and Siesta Mi
- **Will the service return?**

    - No. The DAB to DAB+ upgrade service has been permanently discontinued.
- **Why can't Pure simply put the old server back online?**
    - The technology used by the original upgrade service no longer meets the security standards required to operate it safely. Putting the legacy service back online would therefore not be responsible
- **Is there an offline update?**
    - No. A USB, PC, app or other offline upgrade cannot be provided.
- **Can the radio be modified by a repair centre**?
    - No. A hardware conversion is not technically available.
- **Was customer data compromised?**
    - The discovery was a global phenomenon and our measures are precautionary. No data breach has been reported or identified. For further information on the issue we have linked this BBC article: https://www.bbc.com/news/articles/c3qjnwye0ep5o
- **Does my radio stop working completely?**
    - No. Your radio works on FM and any radio station still broadcasting in the DAB format. Many major stations—including the BBC national networks (BBC Radio 1, 2, 3, 4, 5 Live, 6 Music, etc.) and many established commercial stations—continue to broadcast using standard DAB or are accessible.
- **What if I upgraded previously?**
    - Previous upgrades are not affected and your radio continues to work on DAB+ as intended.
- I**s Pure offering compensation?**
    - To help, we are offering eligible customers a 40% discount on selected Pure Radios with free delivery (Pure Woodland, Pure H4, Pure Elan) and a 25% discount on the rest of the assortment. To see if you are eligible for a voucher, open a ticket at support.pure-audio.com https://support.pure-audio.com/de/new-ticket with a picture of your current radio and model name.
- **Can I recycle my old radio?**
    - After having removed batteries and cables you can take the radio to your local Household Waste Recycling Centre (the "tip") and place it in the designated small electricals or WEEE container. You can find local drop-off points via Recycle Your Electricals. Electrical Retailers (Take-Back Scheme): Under UK WEEE regulations, major electrical retailers (like Currys) accept old small electrical appliances for free recycling—even if you aren't buying a replacement. Functional or vintage radios can be donated to charity shops, or listed on community reuse networks like Freecycle or Freegle.
- **Should I use unofficial upgrade software**?
    - We do not advise to use any non-approved software to perform an upgrade.

- Tags
- Chronos 2
- Contour 100Di
- DAB+
- DAB+ Update
- DAB+ Upgarde
- Elan 2
- Evoke 1S
- Evoke 2S
- Highway
- One Classic
- One Elite
- One Mi
- Siesta
- Siesta Mi
- Update
- Upgrade

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- Evoke_2_User_Guide_EN.pdf
- Evoke_1S_User_Guide_EN.pdf
- Chronos_iDock_Series_2_User_Guide_EN.pdf
- Contour_100i_User_Guide_EN_FR_ES.pdf