



[FAQs](#) > [More products](#) > [Jongo](#) > [Important note when connecting your Jongo for the first time](#)

Important note when connecting your Jongo for the first time

Sarah Spencer - 2021-10-19 - [Jongo](#)

Important note when first connecting your Jongo

When you first set up your Jongo and a software update is available your Pure Connect App will prompt you that a software update is going to take place.

You will see the LED on your Jongo cycle through amber, green and red for approximately 5 minutes.

Do not power down your unit during this time as it is updating. When the LED is solid green you can continue using your Jongo.