Pure Go App no connection to Highway 400

Laura - 2021-10-19 - Highway 400/600

It has come to our attention that some Android devices running Marshmallow have problems connecting to the Pure Go App. The symptoms are that after entering your Pin the App sits waiting and never connects.

So far we have confirmed this occurs on the Xperia Z5. We are investigating this issue and will release an updated App and new software for the highway 400.

We apologise for the inconvenience caused here. We hope to have the solution for you very soon