Resetting your Jongo A2

Customer Support - 2025-01-30 - Jongo

Resetting your Jongo to clear all stored settings :

1. Please ensure the power cable is disconnected from the A2.
2. Press and hold the Wi-Fi button on the base of the Jongo.
3. Re-insert the power connector, whilst holding the Wi-Fi button down.
4. When the light turns red, release the Wi-Fi button and tap the power button.
5. The LED should blink amber 3 times to confirm the reset.