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The Highway 300Di is not responsive

Laura - 2021-10-19 - [Highway 300Di](#)

In the unlikely event that your Highway 300Di becomes unresponsive and appears 'locked up', you can always recover the product by forcing a reboot.

Forcing a reboot:

- Remove your Highway 300Di controller module from the mounting bracket.
- Press and hold down the **Preset** and **Back** buttons on the controller - and at the same time insert the controller back into the mounting bracket.
- Let go of the **Preset** and **Back** button when you see the Highway logo appear on the controller screen.

The reboot is complete and you should now have control of your Highway 300Di.